

ENABLING YOUR DIGITAL TRANSFORMATION

IT teams are becoming thinly spread.

It's no surprise then that when it comes to their biggest strategic opportunity, digital transformation, IT professionals are struggling to find the time needed to be able to lead on this era-defining initiative.

Brennan IT can help. As an evolved Managed Services Provider, we can support you to understand the problem, know the available solutions, and discover where best to get started - **helping you to seize your biggest opportunity in three distinct ways:**



SPARK

You're unsure of where to begin or want someone to take a closer look at your operational model and IT environment.

We can help you to establish where the opportunities for transformation lie, helping you to determine what needs to change, when, how and what it'll be replaced by.



PORTER

You have a clear strategic direction and focus, but are burdened by day-to-day tasks.

We can take up the strain, freeing-up time and budget, enabling you to focus on the strategic projects that are going to make a difference to your wider business.



CATALYST

You have a transformation programme underway, but can't scale at the pace needed.

We can accelerate your success, adopting an evolving operational model to support your growth and reduce your need to take on overheads or slow progress with onboarding.

10 benefits of working with an evolved Managed Services Provider



1. **You get a personal, agile and scalable service** - get what you need, when you need it, with proactive management of your assets and strategic advice; all at a known cost and with industry-leading SLAs.

2. **Become a more secure organisation, prepared for the future** - security should be baked-in, not additional. A leading Managed Services Provider should discuss your stance with you at every engagement and provide expert advice as standard.

3. **Get more control via automated, anytime and immediate service alterations** - make sure you've access to a self-service portal where you can monitor service delivery levels, view tickets, provision/decommission resources, or manage simple tasks.

4. **Expert, battle-tested advice on-hand** - your Managed Services Provider should have experience working across multiple IT environments so that they are experienced at fixing big, complicated problems.

5. **Quicker resolution times** - get a whole team of experts backing you, including resources on-site in a hybrid model, working to not only fix problems, but spot patterns and prevent them from ever occurring.

6. **You get your time back** - with the heavy-lifting being done elsewhere, you'll get time to focus on those strategic projects that will improve your organisation.

7. **Know you're always in the best shape** - get proactive management of your systems and ongoing monitoring of wider trends to ensure you're getting an evolving best-in-class service.

8. **Known, lower costs** - get clarity around specific functions, alternative approaches and what can be done off-site so that you can better manage your spend.

9. **No longer worry about filling internal resource gaps or the Australian IT skills shortage** - with expertise often hard to find in the job market, an evolved Managed Services Provider can fill your skills gaps on a long- or short-term basis, providing ultimate flexibility.

10. **Transform your organisation** - through engaging with a dynamic Managed Services Provider, you can work together to positively transform your organisation and shift the perception of IT in your business to a strategic leader.