



**BRENNAN**  
People first – secure always

# Welcome to Brennan



**Industry leading**  
Net Promoter Score of 83 from our clients



**Information security**  
ISO27001 certified

## ABOUT BRENNAN

“For over 25 years we’ve been committed to making our clients lives easier, by enabling them to leave IT to the experts, so they can focus on what they do best: their business.”

Dave Stevens, Founder and Managing Director



## OUR SOLUTIONS

### Solutions that evolve with you

Brennan delivers powerful technology solutions and managed IT services for Australian organisations looking to securely grow, scale and optimise.

We are committed to continually improving our service delivery, investing in innovation, automation, and people to ensure we get the best results for our customers.

Through our “people first – secure always” philosophy, we remove the pain from an organisation’s IT services and infrastructure through our collaborative service approach.



### Outsourced IT Delivering a powerful advantage

Keeping abreast of technology changes is challenging, time-consuming, and requires expert resourcing that is unviable for most organisations to have in-house. With Brennan, our customers regain control through our AI-powered self-service portals, and benefit from an unrivalled level of experience and service.

[Learn more](#)



### Voice & Data Enabling productivity, cost optimisation, security

As a leading telecommunications provider, our team will help you plan, implement, and manage your telephony, video conferencing, voicemail, email, instant messaging, and desktop sharing ensuring it is scalable, secure, and optimized to best support your people, and business.

[Learn more](#)



### Cybersecurity Optimising costs, reducing risk

As an ISO27001 certified company with over 300 highly certified experts, Brennan’s security solutions underpin everything we do, and provide our customers with 24/7/365 proactive monitoring, threat protection, and business continuity of their IT environment, reducing risk and delivering the highest level of governance and compliance.

[Learn more](#)



### Hardware & Software Getting the right tech to power growth

We know that selecting the right end-point devices, infrastructure, software, and related services is not as easy as it sounds. With IT needing to serve a range of purposes for an organisations diverse user pool, it can be difficult, time-consuming and costly when making procurement decisions. Our procurement services span hardware and software, fleet management, software consulting, and finance solutions.

[Learn more](#)



### Professional Services Supporting short- and long-term needs

Keeping up with the rapid changes in IT and adapting your organisation to benefit from new technology presents enormous challenges, as expectations often outpace an IT team’s capacity to implement new solutions. Our suite of professional services includes transformative services, project and change management, Staff Augmentation and pay-as-you-go casual IT support services.

[Learn more](#)

## OUR DIGITAL SOLUTIONS

### Brennan Digital helps customers transform with digital solutions that make a difference to the way they do business.



### Strategic Advisory Ensure your tech delivers outcomes

Our advisory services enable you to effectively and efficiently apply modern technology to innovate and transform. We help you create value through technology – whether by optimising business practices, delivering new products and services, or leveraging disruption and new opportunities.

[Learn more](#)



### Microsoft Business Solutions Accelerate digital transformation

Microsoft technology is highly configurable, and it’s our extensive understanding of each product and its benefits that enables us to design intelligent business solutions that enhance your business processes, modernise your workplace, and drive value within your organisation.

[Learn more](#)



### Data & AI Realise the potential of your data

We offer end-to-end lifecycle data services: from assessment and governance, to design and implementation, to advanced analytics, and 24/7 managed services. We enable you to harness the power of data to generate predictive insights and make better, faster business decisions.

[Learn more](#)



### Cloud Boosting business performance cost effectively

Our expert team takes a Cloud-smart approach to how we review, build, implement and manage a robust and secure multi-cloud solution that’s designed to deliver efficiencies, and support your organisation, people, and customers, now and tomorrow.

[Learn more](#)

## THE BRENNAN DIFFERENCE

At Brennan, we don’t push technology for technology’s sake but instead invest our time stripping out the complexity. Whilst technology can be a powerful catalyst for business growth, we believe that people – not technology – should be central to everything we do.



### Customer Experience

Everything about our approach is fine-tuned to deliver a remarkably easy and secure experience for our customers and their people. That’s why we stand behind our user experience guarantee of 99.5% SLA uptime across end user computer fleets and consistently receive transactional NPS ratings of 80+ from our customers.



### Delivery Excellence

We thrive on getting to know our customers’ businesses and use our technical expertise to deliver real value, using a blend of proven delivery methodologies and frameworks.



### Innovation that delivers performance

We are continually investing in Brennan’s industry leading Service Now portal and AI service capabilities, to provide our customers with unparalleled insights and visibility into their IT environment, seeing real time SLA and performance data, ticket management and more.

## BRENNAN IN NUMBERS



**Founded**  
1997



**Revenue**  
\$250m



**1,100+**  
customers



**25**  
years’  
experience



**1,000+**  
employees

### 12 locations across Australia and India

SYDNEY - BRISBANE - MELBOURNE - PERTH - ADELAIDE - DARWIN - CANBERRA - NEWCASTLE - MUMBAI - KOCHI - COLOMBO - MANILA

## OUR CORE VALUES



### ONE TEAM

Always aligned to deliver brilliant outcomes



### SHOW YOU CARE

Care for each other and the customer, always



### OWN IT

Take it on, don’t pass it on – you got this



### MAKE IT BETTER

Confront complexity, inside and out

[www.brennanit.com.au](http://www.brennanit.com.au)

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